FAQ - Online Learning Summer Sessions

1. How much does an online course cost?

The cost of an online course is the same as an on-campus course: TBA per credit hour.

2. When can I register for online courses?

You may register starting March 15 along with other summer courses.

3. Is an online course easier than an on-campus course?

It depends on how you learn. You can expect to succeed in an online course if you put in as much study time as you do in your successful face-to-face courses; maintain good time management habits, and are familiar with technology.

4. Would I have to be online at a certain time for class?

For many of the online classes offered in summer 2012, you will have to “meet” online at a certain time for discussions; you will also work on your own time according to your schedule - this gives you flexibility and the responsibility to stay on task.

5. What do I do if have technical difficulties?

Catholic University provides free computing help to students, faculty and staff Monday-Friday 9:00 am to 5:00 pm.

You can also request help 24 hours a day by submitting a service request online at help.cua.edu or sending e-mail to info-center@cua.edu.

6. What course management system does CUA use?

CUA hosts two online course management systems, Sakai and Blackboard. You will need to logon to a course management system to access course materials and assignments. Your professor will provide specific details.

7. How do I drop a course?

You can drop an online course on Cardinal Station as you would any other course. See Summer Sessions calendar for all deadlines.

8. When does class begin?

Your course begins on the date on your course schedule. Your instructor will send you an email to begin class proceedings.

9. Does the University Dishonesty Act apply to online courses?

Yes. Any act of deliberate deceit in the fulfillment of a student's obligations to the academic community is a violation. See article III, Section, 1 of the CUA Student Handbook for more details.
10. What kind of technology would I need for an online course?

You will need your CUA email account, a broadband connection, and access to a computer with the following minimum specifications:

**Microsoft Windows**

- 1.8GHz Intel Pentium 4 or faster processor (or equivalent)
- Windows XP with Service Pack 3, Windows Vista with Service Pack 1, or Windows 7 with Service Pack 1 (32-bit; or 64-bit with 32-bit browser)
- 1GB of memory (RAM) (2GB or more recommended)
- Mozilla Firefox 3.x or 4.x, or Microsoft Internet Explorer 8
- Adobe Flash Player 10.x
- Microsoft Office 2007 or 2010

**Apple Mac OS**

- 1.8GHz Intel Core Duo or faster processor
- Mac OS X 10.4 or later (Intel)
- 1GB of memory (RAM) (2GB or more recommended)
- Mozilla Firefox 3.x or 4.x, or Safari 4.x or 5.x
- Adobe Flash Player 10.x
- Microsoft Office 2008 or 2011

For currently recommended hardware contact CPIT at [http://computing.cua.edu/start/sci-info.cfm](http://computing.cua.edu/start/sci-info.cfm)

Your instructor may require additional materials or software such as a headphone & microphone for classes that will use Adobe Connect Pro, which is a web conferencing tool used for class interaction.